

FAQ – Questions and Answers regarding the Ticket Purchase

1. What is included in the event price?

Each ticket (also ½-Day Tickets) includes congress catering, lunch and non-alcoholic drinks, access to the individual events and workshops and the opportunity to register for special events on site.

The Combi-Ticket Raumwelten Conference + ADC Design Experience provides access to the events of the ADC Design Experience on Wednesday, 13.11.2019, as well as to the Raumwelten Congress from Wednesday, 13.11.2019 – Friday, 15.11.2019.

2. Where and when can I pick up my badge?

The Conference Pass, Day Tickets and ½-Day Tickets can be picked up from Nov, 13th - Nov, 15th, 8:30 am – 7pm at the Accreditation-Counter (Foyer of Akademie der Darstellenden Künste, Akademiehof 1, 71638 Ludwigsburg).

3. Must I bring my ticket to pick up my badge?

Please bring your printed ticket or show us the confirmation (PDF), we sent by mail, on your phone.

4. For which events do I have to register in advance?

Shortly before Raumwelten you will receive an e-mail with an overview of this year's special events and a link to easily register for all special events free of charge.

5. Do I have to register for Xing to buy a ticket?

No, a registration for Xing is not necessary. Xing is just the ticket shop provider.

6. Can I transfer my ticket to another person?

All tickets are personalised and therefore not transferable.

7. Could I get a refund if I am not able to attend?

No, unfortunately not.

8. How do I redeem a promotion code?

Please enter your promotion code in the field "Click here to enter an action code". Confirm the entry with OK". After entering the code, the ticket categories are highlighted in green and ready to choose.

Please select the ticket category by setting the number to "1" and confirm the entry with "Continue". To complete the process, we ask you to fill in all required information.

9. More questions?

Please contact us via e-mail or phone:

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